Incident Reporting

PRODUCT OVERVIEW

Commercial fleets that use the Nauto Driver and Fleet Safety Platform have experienced more than a 35% reduction in collision claims,[1] with some customers reporting over 80% reduction.[2] However, collisions still happen. The next most important action you can take to control claims cost is to quickly file an accurate first notice of loss (FNOL).

Every incident matters.

Other solutions can't tell a rear end collision from a speed bump, leaving fleets in the dark when a serious incident occurs.

Every second matters.

The longer it takes to address incidents, the higher the cost of injury, handling, and potential liability.

Who did it matters.

Lack of concrete evidence extends processing time and increases claims handling costs over time.

INCIDENT REPORTING

Help reduce claims handling costs with faster and smarter incident notification and management:

✓ **Instantly address incidents**
Reduce risk exposure with artificial intelligence (AI) - detected collisions and notifications.

✓ **Help exonerate drivers**
Save money and time using instant on-demand video requests.

✓ **Streamline claims handling operations**
Leverage video, critical incident data, and collision reports to reduce claims processing time.

> "Nauto's platform alone has cleared our drivers in 70 percent of our wrongful at-fault insurance investigations in the first 10 months."
>
> **Kevin Burton**
> Vice President, Fleet Operations
> Loram Maintenance of Way, Inc.

Nauto deploys a device-to-cloud AI detection model to accurately identify collisions in real-time that other solutions cannot, enabling fleet managers to know in real-time when something happens in their fleet. In addition to video evidence, Incident Reporting contain comprehensive analysis that no other solution can provide to help streamline claims processing and minimize handling costs.

FEATURES

Incident Detection	AI-Powered Collision Detection	Detect high and low impact collisions automatically using Nauto's proprietary AI detection models.
Incident Notifications	Suspected Incident Notification	Email and/or SMS notification when incident is detected in real-time with vehicle name, location, and time
	Confirmed Incident Notification	Email and/or SMS notification when incident is confirmed and information is available for review
Collision Reports	Collision Event Video	15- to 40-second video footage of interior and exterior scene surrounding collision
	Collision Report	Exportable document with collision details: identifications, injury & damages, environment & driver conditions, location & map view
On-Demand Video Requests (Advanced Feature)	On-Demand Video Requests	Ability to request upload of one-minute video footage from Nauto trips

1. Driver Safety Study. Nauto and Atlas Financial Holdings, Inc. 2018.

2. Fleet-reported results by the The Delivery Authority

Experience the features nauto.com/product/claims-management

Nauto® is the only real-time AI-powered Driver and Fleet Safety Platform able to help predict, prevent, and reduce high-risk events in the mobility ecosystem. By analyzing billions of data points from over 650 million AI-analyzed video miles, Nauto's machine learning algorithms continuously improve and help to impact driver behavior before events happen, not after. Nauto has enabled the largest commercial fleets in the world to avoid more than 25,000 collisions, resulting in nearly $180 million in savings.

Nauto is located in North America, Japan, and Europe. Learn more at nauto.com or on LinkedIn, Facebook, Twitter and YouTube.

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